



## Communication Policy

### 24 Hour Rule

Mooretown Minor Hockey Association is committed to providing positive learning environment where all individuals are treated with respect, equality and kindness. Being a member of MTMHA should be a positive, rewarding and beneficial experience for all players, parents, team staff, volunteers and on ice staff and referees. To ensure that all individuals and members of our association are treated fairly and with respect, we encourage everyone to communicate in a positive respectful manner and follow certain guidelines when discussing issues about on ice activities such as games and practices and any other MTMHA supported activity.

Mooretown Minor Hockey Association fully endorses the “Code of Conduct” outlined in our constitution and located on the MTMHA website <https://mooretownminorhockey.com/> and listed in the MTMHA document library. MTMHA expects all individual and groups to follow proper procedures when dealing with all issues sensitive and otherwise. MTMHA understands that youth sports and hockey can be emotional sport for many and MTMAH wants to ensure that our players, members and team officials interact in a fair and safe environment. Unfortunately, there is always a possibility of incidents when parties have or will act in a negative, inappropriate and/or unprofessional manner.

Unless there is an immediate safety matter or issue, all board members, parents, team officials and players **MUST** wait a full “24 HOURS” before any contact or discussion on the matter that has been initiated or has cause for concern. The “24 HOUR” period is a time to “cool down” and “reflect” for all parties so that the matter can be discussed in a calm and appropriate manner. This will help negativity and aggression brought on by “heat of the moment” conversations.

Failure to abide by this policy and guidelines can result in possible discipline including but not limited to suspensions, expulsions from ice centers and possible law enforcement intervention. The course of action will be decided by the MTMHA disciplinary committee, and all findings and sanctions will be considered closed once final judgement has been issued.